



Cleveland County Animal Services Resource Assistance Program

The Cleveland County Resource Assistance Program was created to assist Cleveland County pet owners, who are experiencing challenging times. Unexpected loss of employment or residence, unforeseen medical bills, or sudden loss of loved ones are moments in life that can be very difficult navigating alone. The program's objective is to provide short-term pet food assistance to Cleveland County residents while they recover from their obstacles. This program is **not** a long-term solution. We ask Cleveland County residents to participate in the program on a as needed basis. There are many members of our community in need of pet food and we would like to help as many families as possible.

The pet food being distributed is food the shelter has received through the generosity of donors. This means that Cleveland County Animal Services cannot guarantee that we will always have food to provide. Since the pet food is donated, we cannot guarantee the brand of the food available – quality, quantity, and expiration dates will vary. Cleveland County Animal Services cannot guarantee the quality of donated food, nor its appropriateness for your pet, as such Cleveland County not liable for any adverse effects of food obtained from this program.

An individual Cleveland County household may participate in the Resource Assistance Program **one time per month**, for a maximum of **three months** per calendar year. The member of the household receiving donations must provide a photo I.D. proving that they are **18 years or older**. The member must provide proof that they are a **Cleveland County resident**. Utility bill (less than 30 days old), non-expired vehicle registration or insurance, and North Carolina Voter Precinct Card are recognized documents that verify proof of residency. The member must provide a **valid rabies vaccination certificate** for every animal owned and receiving food through this program.

Thank you,

Cleveland County Animal Services.